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# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA OPERATIONS

Quarter: April - June

Year: 2009

NOS Communications, Inc.

(Company Name)

Joseph T. Koppy, CEO

(Signature & Title)

4380 Boulder Highway

(Street/P.O. Box #)

Las Vegas, NV 89121

(City, State, Zip Code)

	<u>April 2009</u>	<u>May 2009</u>	<u>June 2009</u>
Number of Customer Access Lines	<u>7</u>	<u>7</u>	<u>7</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_